

NORTHWESTERN COUNSELING & SUPPORT SERVICES
107 FISHER POND ROAD
ST. ALBANS VT 05478

BOARD OF DIRECTORS MEETING MINUTES
FEBRUARY 6, 2019

Present: Sara Kittell, Anjanette Watson, Dan Thompson, Betty Charron (Non Board Member),
Jim McMillan, Tony Treanor, Jason Minor, David MacCallum (Non Board Member)

Excused: Elaine Carpenter, Angela Poirier, Jeff Moreau, Carl Rosenquist, Ken Gagne

Staff: Emily Richards, Todd Bauman, Tim Gallagan, Kim McClellan

Minutes received and meeting called to order by Jim McMillan at 5:44pm.

No Quorum and tabled for next month

Executive Director Report

Welcomed David and Betty as member of the community, with the hope they will come to meetings and then back to the board.

Bayview Crisis Bed update – Put a bid on a property, waiting to hear if they accept or if we need to negotiate. We cannot share the address yet, due to someone else having a bid on the property.

Mental Health Advocacy Day – Even with the snow storm there was a very large group there. Testified about success beyond six and that went very well. Lt Lamothe received an award and when receiving his award, he said it is the best thing he has done and worked with in his 20 years on the force.

Agency Designation – This process happens ever 4 years. DAIL is finished with very small recommendations, Kathy and some of her team went to the state standing committee which is where they ask the agency lots of questions, but that did not happen, all they did was praise us. DMH will be done soon; Danielle and Steve will bring teams to their state standing committees as well.

Payment Reform – One Month in for the mental health side of billing. Internal committee did a lot of work to have us prepared and thing are going well. We are working on report to help monitor the hits to get us the case rate. What does payment reform look like? It is an adult and child bundle and there is a case rate, with a 3 month look back, DMH and DAIL are the ones that are managing that. It seems to be like fee for service. Jason would like to see the model at the next board meeting. We do have a slight advantage in the sense that we are an agency that went through IFS. In this world it is based on how well you are helping people. There must be less reporting out which would be nice? No not really there is federal regulations that state we need to send a shadow billing items to confirm the services are being completed. As a DA's system we have decided on what measures will define if people are better off and now we are incentivized to meet these measures. Is this affecting the staff moral with all the changes going

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around? Todd says it is a lot of work but we are working hard on the way we communicate this we talk about the why so there is understanding, while validating change is hard.

UEMRVT – We are moving forward well and NCSS will be first to implement and our go live date is 12/2/19. What is the interoperability? We chose Netsmart due to the ability to have strong interoperability options. We are working on a communication plan, there will be monthly status updates and we will bring them here and putting them the board packets.

Jim recognized the directors for their work on managing all the changes that are happening.

Financial Report

As of 12/31, last month before payment reform FY19 stands as a gain of \$890,115.

Nurses space renovations are done, CRT is being done now. We are still working on a new location for our Bayview Crisis bed.

Some changes in the success beyond six, which changes the way we communicate

Dec. 14th we received the results from the Burns and Associates survey and all this information will be used for DS's payment reform which will happen in January 2020

We have an embedded staff in the ED, Steve and Tim put together an ACO Onecare grant proposal to get help paying for the positions. There has been good feedback on the submission. This is the first on a few one page proposals which could go to help with diversifying our payment sources.

Review 990 has been tabled for next month.

Executive Board Report

Meeting was canceled

New Business

Meeting adjourn at 6:40pm

Minutes recorded by:

Emily Richards

Executive Coordinator